



# Terrorist Attack / National Emergency Policy

## *Bumble & Bloom Childcare*

This policy sets out how we respond in the extremely unlikely event of a terrorist attack, major public emergency or national security incident that affects the setting or an outing.

### Preparation

- We follow up-to-date guidance from the police, ProtectUK, local authority and Suffolk Childcare Agency.
- We keep the setting secure at all times: doors locked, visitors controlled, valuables and information stored safely.
- We know the safest rooms in the home and evacuation routes.

### Run, Hide, Tell response

- If it is safe, we RUN — evacuate the children to the safest immediate location.
- If we cannot leave, we HIDE — move to the safest interior room, lock or barricade the door, silence phones, keep low and quiet.
- We TELL — call 999 as soon as it is safe and follow instructions from the police.

### Communication with parents

- Once children are safe we contact parents by phone, text and app to let them know what has happened and what to do.
- In lockdown we may not be able to respond immediately; parents should follow police advice and not attempt to collect until told it is safe.

### Outings

- Charlotte checks travel and public information before every outing and cancels or amends the plan if there is any credible threat.

### After an incident

- Children are reassured with calm, age-appropriate language.
- We work with parents to support any child affected and access professional support if needed.
- Records are kept and shared with relevant authorities.

### Review

- This policy is reviewed annually and after any national guidance change.