



Privacy Notice

Bumble & Bloom Childcare

This privacy notice explains what personal data we collect about children, parents and staff, why we collect it, how we use it and your rights under UK GDPR and the Data Protection Act 2018.

Who we are

- Bumble & Bloom Childcare, run by Charlotte Hardy at 66 High St, Egham TW20 9EY, is the data controller for the information described in this notice.
- You can contact us at hello@bumbleandbloomchildcare.co.uk.

Data we collect

- Child and family contact details, emergency contacts, medical and dietary information, safeguarding and attendance records, learning journals, photos and videos with consent.
- Staff recruitment, DBS, training and supervision records.
- Website contact form messages.

Why we use it

- To provide safe, high-quality childcare.
- To meet our statutory duties (EYFS, safeguarding, tax, funding claims, RIDDOR).
- To communicate with parents and share information about their child's day.

Lawful bases

- Contract (delivering the childcare agreement), legal obligation (EYFS, safeguarding), vital interests (emergencies), consent (photos, marketing) and legitimate interests.

Sharing

- Only with those who need it: Suffolk Childcare Agency, safeguarding partners, health services, schools, HMRC (for funding), childcare app provider and, where required, police.
- We do not sell or share data for marketing.

Retention

- We keep records only for as long as needed — see our Retention Policy for exact periods.

Your rights

- You have the right to be informed, to access your data, to correct or delete it, to restrict or object to processing, to data portability and to withdraw consent at any time.
- You can complain to the Information Commissioner's Office at ico.org.uk or on 0303 123 1113.